



Symetra Financial Corp.  
Bellevue, WA  
www.symetra.com

**Industry:**

Financial Services

**Annual Revenue:**

\$1.64 billion\*

**Employees:**

501 to 1,999

**Oracle Products & Services:**

Oracle COREid Access & Identity

**Oracle Partner:**



Nulli Secundus, Inc.  
www.nulli.com

**“Working with Nulli Secundus has enabled us to implement the full compliment of COREid functionality to effectively manage our access/identity management.”** – Derek Reading, Senior IT Manager, Symetra Financial

**Symetra Financial Corp. Enhances Customer and Distributor Service with Access and Identity Management Solution**

Symetra Financial Corp. is a family of companies with nearly a half-century of experience providing retirement plans, employee benefits, annuities, and life insurance through independent distributors nationwide. Its insurance company subsidiaries have nearly \$20 billion in assets\*, 2 million customers, and 20,000 independent distributors across the United States.

**Challenges**

- Replace existing access/identity management system within six months
- Implement reliable, secure access/identity management system to more effectively serve clients and distributors, who interact with the company via the Internet
- Minimize administrative costs associated with system maintenance and provide self-service functionality to users
- Implement scalable and easy-to-use access/identity management system to meet the needs of a rapidly growing user base

**Solution**

- Implemented Oracle COREid Access and Identity to allow clients and distributors to review policy and account information via a secure and reliable system
- Provided a scalable, user-friendly access/identity management solution to meet the needs of a growing user base and minimized requirement for end-user training
- Reduced overhead cost by providing single-sign-on capabilities for 25,000 users on 13 applications, allowing Symetra to reduce IT support for identity management
- Deploying Oracle COREid Identity delegation to provide self-service capabilities, allowing users to reset passwords and enabling distributors to manage authorization for employees
- Worked with Oracle Certified Partner Nulli Secundus to successfully implement the Oracle COREid Access and Identity system within six months, on time and within budget

\* Source: Total GAAP assets per closing statements of December 31, 2005 Symetra<sup>SM</sup> is a service mark of Symetra Life Insurance Co.